



JAWS[®] PDF DESKTOP SUITE[™]

Release Notes



Jaws PDF Desktop Suite 1.0

Global Graphics® is pleased to announce the release of Jaws PDF Desktop Suite 1.0. Jaws PDF Desktop Suite provides high quality PDF creation, manipulation, annotation, merge and forms functionality in one convenient software package. With Jaws PDF Desktop Suite you get the highly acclaimed Jaws PDF Creator® and Jaws PDF Editor® software in one convenient installer.

Visit www.jawspdf.com for the latest information on Jaws PDF Desktop Suite.

Supported platforms

- Windows 2000 Professional (SP4)
- Windows 2000 Server (SP4)
- Windows XP Home/Professional (SP2)
- Windows 2003 Server (SP1)
- Citrix® Presentation Server 3.0 on Windows 2003 Server SP1
- Windows Server 2003 Terminal Services

NOTE: The minimum version of Adobe® Acrobat Reader is 6.0 for viewing PDF files created with the Jaws PDF Creator Macros and the Jaws PDF Creator printer driver

Microsoft Office support

The Microsoft Office macros supplied with Jaws PDF Creator are supported in the following versions of Office:

Microsoft Office 2000 SP3

- Windows 2000 Pro/Server SP4
- Windows XP Home/Pro SP2

Microsoft Office XP SP3

- Windows 2000 Pro/Server SP4
- Windows XP Home/Pro SP2

Microsoft Office 2003 SP1 Windows 2000 Pro/Server SP4

- Windows XP Home/Pro SP2
- Windows 2003 Server
- Windows 2003 Server running Windows Terminal Services
- Citrix® Presentation Server 3 on Windows 2003 Server

NOTE: The Jaws PDF Creator macros do not currently support Microsoft Office 2007.

Installation

Follow the procedure described below to install Jaws PDF Desktop Suite using the InstallShield wizard.

- 1) During the installation process, Antivirus, Firewall and Spyware applications should be deactivated. Such programs may change settings and influence file operations performed by the installer, which can lead to unpredictable behaviour. You must be logged in as an Administrator to install Jaws PDF Desktop Suite.
- 2) Insert the Jaws Media Kit DVD and navigate to the DVD contents, or if you have downloaded Jaws PDF Desktop Suite, open the folder you have downloaded it to. The Jaws PDF Desktop Suite is available in three languages (EN, DE and FR) as full and eval version. All of them are included in separate single installers, so you need to download the specific language version or select the correct installer on the DVD. The full version of the Jaws PDF Desktop Suite has no limitations. The eval version always adds a watermark to the created PDF and enables PDF Editor to be used for 14 days.
- 3) Double-click Jaws PDF Desktop Suite 1.0.exe or Jaws PDF Desktop Suite Eval 1.0.exe to start the installation wizard, which will guide you through the installation process.
- 4) When prompted, click finish to close the wizard and complete the installation.

NOTE: In order to reinstall the Jaws PDF Desktop Suite, you must first uninstall the existing version.

To use Jaws PDF Desktop Suite under Windows Terminal Services a reboot of the Windows 2003 Server is necessary before installation.

Silent Installation

- 1) Navigate to the Jaws PDF Desktop Suite 1.0 installation file.
- 2) In a command prompt box, enter the command:
`<setupfile.exe> -r`
- 3) Follow the instructions in the InstallShield wizard as normal to install Jaws PDF Desktop Suite and create a response file called setup.iss in your Windows folder.

- 4) If necessary you can open the response file in a text editor and edit it to suit your environment. For example, you may wish to change the user name parameter

Name to use the system variable %REGISTEREDOWNER%. like this:

```
Name=%REGISTEREDOWNER%
```

or

```
Name=%USERNAME%
```

- 5) Create a "oemsetup.ini" file and copy it in the folder where the setup file is. The oemsetup.ini file contains (just copy + paste):

```
[Install]
SimpleInstall=N
SilentInstall=Y
Err_Msg=Installation failed.
[InstFolder]
Path=C:\Programme\Global Graphics\PDF Suite
[UserInfo]
Owner=MY_NAME
Organization=MY_COMPANY
```

- 6) Remember to use a multi-user license number in your response file and to set an installation folder which can be used on all user machines. After editing the response file, copy it to the Jaws PDF Desktop Suite folder. You can now use the installer and the response file to silently install Jaws PDF Suite as follows. On the machine you want to silently install Jaws PDF Desktop Suite, log on as Administrator and enter this command to run the installation:

```
<Setupfile.exe> -s -f1"Drive:\Folder\setup.iss"
```

Note: if you want to create an Installshield error logfile, use the switch "- f2" instead of "- f1" (note that after the switch "- f1" or "- f2", the quotation marks containing the path and the .iss file, follow without a space!).

Uninstall

To remove Jaws PDF Desktop Suite:

- 1) During the uninstallation process, Antivirus, Firewall and Spyware applications should be deactivated. Such programs may change settings and influence file operations performed by the installer, which can lead to unpredictable behaviour.
- 2) Select **Settings** > **Control Panel** from the Start menu.
- 3) In the Control Panel click **Add/Remove** Programs and select Jaws PDF Desktop Suite in the list.
- 4) Click the **Add/Remove** button to remove the program. A confirmation prompt is displayed.

NOTE: In some circumstances the uninstaller is unable to remove the Jaws PDF Creator printer from the Windows printing system. If this happens a message is displayed asking you to wait a few minutes and re-attempt the uninstall. If the second attempt also fails, you should reboot your computer and uninstall again.

NOTE: An uninstall of Jaws PDF Desktop Suite removes the application and the registry entries for any configurations created by that particular Administrative user, but does not remove any of the configurations created by any other users who have logged onto that machine. Because these user configurations are left behind on the machine, individual users can then reinstall Jaws PDF Desktop Suite retaining the configurations that they previously created.

If so desired, the configurations for a user can be removed manually by logging in as that user and removing the registry key:

```
HKEY_CURRENT_USER\Software\Global Graphics\Jaws PDF  
Creator
```

See the documentation for your operating system for details on how to edit registry settings.

List of resolved issues

Jaws PDF Creator resolved issues

Issue #	Description
I62272	Links created to PDF files where the file being linked to contains a space in the file name, no longer cause an error.
I62526 I61946	The Microsoft Excel, Word or PowerPoint Macros no longer change the value of the default printer to Jaws PDF Creator.
I62869	When launching Excel, Word or PowerPoint, the contents of the clipboard are no longer replaced with the Jaws PDF Creator icon graphic.
I63034	The Microsoft Office toolbars for Jaws PDF Creator now remember where they have been moved to and are predictably placed when Microsoft Office is restarted.
I63897	Setting the Microsoft Excel macro to 'Create one PDF file for the entire [Excel] document' and 'Create PDF file from all worksheets' now correctly sets the sheet-level bookmarks.

Jaws PDF Editor resolved issues

Issue #	Description
I62855	Jaws PDF Editor now keeps a change to the rendering engine selection. After the application has been closed and reopened, the selection reverts back to the default setting.
I63026	Using the scrollbars, it is now possible to correctly navigate a document that is zoomed above 200% magnification.
I63056	The 'Delete All Comments' command - available by right-clicking the Comments tab - can be selected now. Comments can easily be deleted by selecting them individually and choosing 'Delete Comment'.
I63145	The selected item in a forms listbox that has a vertical scroll-bar no longer revert to the top-most item when the selection is confirmed.
I63154	Comment annotations that are positioned outside of the document display area are now forced to display within the document boundary.

Issue #	Description
I63172	Documents that contain large numbers of form fields are rendered to the screen much faster.
I63379	The German / French user manuals are now correctly opened from the appropriate menu items / shortcuts.
I63406	It is now no longer possible to print 'secured' pages in a document to an unsecured file, thereby bypassing PDF security.
I63407	The Fast Web View status of a document is now correctly displayed in the Document Properties display.
I63497	The mouse cursor is now correctly reset after clicking on an item in a forms listbox.
I63500	When tabbing to a listbox, it is now possible to use the keyboard arrow up / down buttons.
I63500	When navigating a list box in a PDF form, it is now possible to use the keyboard arrow keys to move up and down the list.
I63501	Tabbing between forms is now possible in all zoom and view modes.
I63518	Text searching in the 'up' direction now starts from where the mouse cursor is positioned in the document.
I63520	When installing Jaws PDF Editor in silent mode, the license key is no longer incorrectly installed to HKEY_current_user in the Windows registry, but is installed to HKEY_LOCAL_MACHINE and pushed to all PCs while implementing the MSI file.
I63536	Having selected an item in a forms listbox, it is now possible to tab to the next form field without having to click on the document first.
I63539	Tabbing between form fields when a PDF document is shown in a browser now works correctly.
I63541	When selecting items in a PDF form listbox, now you only have to click an item once in order to select it. Selecting with Shift+Click or Control+Click now also works correctly.
I63614	Highlight comments now print correctly.
n/a	General enhancements to the screen rendering engine.

List of known issues

Jaws PDF Creator known issues

Issue #	Description
161093	If Jaws PDF Courier is installed on your Windows system and you are upgrading to Jaws PDF Creator 4.1 from an earlier version, any custom configurations you have set up will be lost when you install Jaws PDF Creator 4.1. To save your custom configurations we recommended that you export them (using the Export Configurations utility in Jaws PDF Creator 4.1) before installing.
161256	On a Windows system, having a configuration with the same name as one which already exists will overwrite the existing one without warning.
161319	On a Windows system, syntax errors may occur in an XML exported Jaws PDF Creator 4.1 configuration file. These errors could affect the configuration settings when the XML file is subsequently importing into Jaws PDF Creator 4.1.
161863	Custom configurations created by administrators are saved to a general location and will be lost after uninstallation. If you want to save your configurations, you should export them into an XML file before uninstalling. All configurations created by restricted users are saved to a user-specific location and are retained when uninstalling.
161973	When using the -PDFX_3_2002.jcp plugin all PostScript language files that contain smooth shading fail with the following error: <code>%% [Error: typecheck; OffendingCommand: --if--]%%</code> The files distill correctly when using the -PDFX-1a_2001.jcp plugin.
162025	The embedded PDF time stamp that is added by Jaws PDF Creator has been found to be inaccurate for a number of time zones.
162038	When uninstalling Jaws PDF Creator 4.1 on a system running Windows XP Professional with Jaws PDF Courier installed, the Add and Remove Programs window remains open and cannot be closed in the usual manner. To close it, it is necessary to quit <code>rundll32.exe</code> in the Task Manager.
162155	When using the Excel macro the hyperlink bounding box shifts further and further away from linked text as more links are created.
162157	When creating PDF files from the Excel macro, a link to another cell on the same spreadsheet gives the wrong result. Instead of jumping to the correct target, it jumps to a page that is actually on another worksheet in the original Excel file.

Issue #	Description
162159	Within the Excel macro the "Destination magnification" option on the Bookmarks tab bases its sizing on the settings of the first page of the workbook, and not on the actual destination of the bookmark.
162160	The Jaws PDF Creator Manual says for the Excel macro that the "Destination magnification" option on the Bookmarks tab decides the zoom value when the PDF file is opened. It should say that the "Destination magnification" option on the Bookmarks tab decides the zoom value when a Bookmark is clicked.
162165	If a hyperlink spans more than one line in a PowerPoint slide, only the first line will be linked to the PDF generated by PowerPoint macro.
162771	<p>On a Windows system, to prevent a system crash when you logon to Citrix Server, you must remove the following registry keys after uninstalling Jaws PDF Creator 4.1:</p> <p>HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon</p> <p>Value Name: AppSetup Value Data: CtxHide.exe UsrLogon.Cmd, cmstart.exe, "C:\ProgramFiles\JawsSystems\Jaws PDF Creator\PDFClient.exe"</p> <p>Value Name: UserInit: Value Data: c:\WINDOWS\system32\userinit.exe, "C:\ProgramFiles\JawsSystems\Jaws PDF Creator\PDFClient.exe",</p>
162914	The encryption level message that is displayed in the Security dialog when using 128-bit security, should read "128-bit (PDF 1.4 or later)".
n/a	TrueType fonts with bold or italic styles applied to them may not be searchable on systems where the font style is missing from the TrueType font set.
n/a	Jaws PDF Creator supports CID fonts (Type 0 and 2), whether they are embedded or not. However, we recommend that you always embed CID fonts to ensure page fidelity when the PDF is viewed on other systems.
n/a	The performance of Jaws PDF Creator 4.1 may be affected when distilling a PostScript language file that has 'preserve OPI comments' enabled if the file contains a high resolution image, rather than a low resolution proxy.

Issue #	Description
n/a	<p>Unsupported system characters, such as double-byte characters on an English system and European accented characters on a Japanese system, may cause Jaws PDF Creator to malfunction when they appear in the file name or path. To avoid this, either:</p> <ul style="list-style-type: none"> - install Jaws PDF Creator into a folder whose name and path do not contain unsupported characters, - only process jobs whose file name and path only contains supported characters, - output completed files to a folder whose name and path only contains supported characters. <p>This issue also affects files processed by the Word, Excel and PowerPoint macros, as well as your Jaws PDF Creator configuration files: avoid processing any files whose file name or path contain unsupported characters.</p>
n/a	Jaws PDF Creator cannot convert files in read-only directories into PDF files. In this case you should move the file into a directory for which you have write permission.
n/a	Jaws PDF Creator does not support the print output generated by Adobe Acrobat 7.0.8 and Adobe Reader 7.0.8 Update - it does not create a PDF file but a log file with PostScript error messages.

Jaws PDF Editor known issues

Issue #	Description
161304	Annotation comments in a printed document are printed in the location they appear in the PDF page, and may therefore obscure the text they are commenting on. Currently there is no facility in Jaws PDF Editor for choosing where you want comments to be printed.
161726	The recently used file list is not cleared from the File menu after removing and re-installing the application.
162156	Bounding boxes around hyperlinks are currently unsupported.
162241	The password entry dialog box incorrectly opens when attempting to display a password protected PDF in full screen mode.

Issue #	Description
I62246	Deleting pages from a document by selecting the page thumbnail and pressing Delete is currently unsupported.
I62255	The "Previous view" and "Next view" buttons do not currently support moving between PDF documents.
I62346	There is an intermittent issue affecting the printing of multiple collated copies of a PDF document from Jaws PDF Editor that results in only one copy of the document being printed.
I62593	The displayed error message text that appears when attempting to save a read-only file is not word-wrapped, but instead appears on one line in a long dialog box.
I62659	Jaws PDF Editor does not currently support the ability to add external hyperlinks either between PDF files, URLs, or e-mail addresses. It also does not allow existing hyperlinks to be edited.
I62769	Using a page thumbnail to insert a page into a PDF document may cause Jaws PDF Editor to quit unexpectedly.
I62878	When printing an unsaved PDF document that has open annotation popup boxes or form fields, Jaws PDF Editor renames the document to a temporary file. Although the file has been renamed, it does not appear in the 'most recently used' list (under the File menu). If the document has not been saved prior to printing, changes to annotations will be lost in the original file.
I62932	Jaws PDF Editor does not currently provide an option that allows form-fields to be visible when annotations are hidden.
I63007	Roman characters do not appear in vertical text on Japanese and other non-Western systems when using a substitute font to replace missing fonts. This is because the standard MS-Mincho and MS-Gothic substitute fonts do not contain rotated Western glyphs.
I63057	When several annotations have been selected in a PDF file the 'Export command' option does not appear in the right-click context menu.
I63143	When using a combo-box in a PDF form, the first time an item is selected the item moves to the top of the list.
I63268	Jaws PDF Editor does not warn you if you enter an invalid page range when extracting pages from a file.
I63554	PDF form subsets, known as child-fields, are not currently supported by Jaws PDF Editor. This means, for example, that calculations will not work when entered into child-fields.

Issue #	Description
163834	Comboboxes do not drop down their menu when clicked on the downarrow button.
162018, 163211, 163728	The following form actions are not currently supported by Jaws PDF Editor: appending a page, save/save as file.
162992, 162926	Jaws PDF Editor does not currently support form-field data formatting and validation.
163017, 163005	Jaws PDF Editor does not currently support special number formatting in form-fields, such as negative values in parenthesis, or negative numbers in red.
163210, 162044	Jaws PDF Editor does not currently support text searching of PDF form data.
n/a	Displaying annotations and form fields in thumbnail view is currently unsupported.
n/a	When re-installing an Jaws PDF Editor trial version some days after the first trial installation (but within the 14-day trial period), the trial version Dialog which comes up on the first start of Editor shows a wrong "14 days" trial period.
n/a	Some unpredictable behaviour can occur during the applications launch when Jaws PDF Editor is reinstalled as eval version into a new path.
n/a	When you select a value in a listbox and close Jaws PDF Editor without any other action, the selection does not get saved. It is necessary to click somewhere else in the document to activate the change.
n/a	Listboxes do not support confirmation of a newly selected value by pressing the Return key.
n/a	If the file association for PDF files has been set to Jaws PDF Editor; it does not get re-set during the deinstallation. The "Jaws" icons may remain for PDF files until a new association is defined.
n/a	The original values remain when a selection in a multi-selection listbox is made with only one click. It is necessary to click twice to remove the other selections.

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