



JAWS[®] PDF DESKTOP SUITE[™]

Release Notes



the smarter alternative[™]
GLOBAL GRAPHICS[®]



Jaws PDF Desktop Suite 2.0

Global Graphics® is pleased to announce the release of Jaws PDF Desktop Suite 2.0. Jaws PDF Desktop Suite provides high quality PDF creation, manipulation, annotation, merge and forms functionality in one convenient software package. With Jaws PDF Desktop Suite you get the highly acclaimed Jaws PDF Creator® and Jaws PDF Editor® software in one convenient installer.

Visit www.jawspdf.com for the latest information on Jaws PDF Desktop Suite.

Supported platforms

- Windows XP Home SP2
- Windows XP Professional SP2
- Windows 2003 Server SP1 (Standard and Enterprise)
- Windows XP Pro x64
- Windows 2003 Server x64
- Windows Vista Home Basic and Home Premium
- Windows Vista Business, Enterprise and Ultimate
- Windows 2003 Server SP1 (Standard and Enterprise) with: Citrix Presentation Server v4/4.5 or Windows Terminal Services

NOTE: Windows Vista x64 is currently not supported.

Microsoft Office support

The Microsoft Office macros supplied with Jaws PDF Creator are supported in the following versions of Office:

Microsoft Office XP SP3

- Windows XP SP2

Microsoft Office 2003 SP1

- Windows XP SP2
- Windows Vista
- Windows 2003 Server
- Windows 2003 Server running Windows Terminal Services
- Citrix® Presentation Server v4/4.5 on Windows 2003 Server

Microsoft Office 2007

- Windows XP SP2
- Windows Vista
- Windows 2003 Server
- Windows 2003 Server running Windows Terminal Services
- Citrix® Presentation Server v4/4.5 on Windows 2003 Server

Installation

Follow the procedure described below to install Jaws PDF Desktop Suite using the InstallShield wizard.

- 1) During the installation process, Antivirus, Firewall and Spyware applications should be deactivated. Such programs may change settings and influence file operations performed by the installer, which can lead to unpredictable behaviour. You must be logged in as an Administrator to install Jaws PDF Desktop Suite.
- 2) Insert the Jaws Media Kit DVD and navigate to the DVD contents, or if you have downloaded Jaws PDF Desktop Suite, open the folder you have downloaded it to. The Jaws PDF Desktop Suite is available in three languages (EN, DE and FR) as full and eval version. All of them are included in separate single installers, so you need to download the specific language version or select the correct installer on the DVD. The full version of the Jaws PDF Desktop Suite has no limitations. The eval version always adds a watermark to the created PDF and enables PDF Editor to be used for 14 days.
- 3) Double-click Jaws PDF Desktop Suite 2.0.exe or Jaws PDF Desktop Suite Eval 2.0.exe to start the installation wizard, which will guide you through the installation process.
- 4) When prompted, click finish to close the wizard and complete the installation.

NOTE: In order to reinstall the Jaws PDF Desktop Suite, you must first uninstall the existing version.

To use Jaws PDF Desktop Suite under Windows Terminal Services a reboot of the Windows 2003 Server is necessary before installation.

Silent Installation

- 1) Navigate to the Jaws PDF Desktop Suite 2.0 installation file.
- 2) In a command prompt box, enter the command:
`<setupfile.exe> -r`
- 3) Follow the instructions in the InstallShield wizard as normal to install Jaws PDF Desktop Suite and create a response file called setup.iss in your Windows folder.

- 4) If necessary you can open the response file in a text editor and edit it to suit your environment. For example, you may wish to change the user name parameter

Name to use the system variable %REGISTEREDOWNER%. like this:

Name=%REGISTEREDOWNER%

or

Name=%USERNAME%

Remember to use a multi-user license number in your response file and to set an installation folder which can be used on all user machines.

After editing the response file, copy it to the Jaws PDF Desktop Suite folder.

- 5) Create a "oemsetup.ini" file and copy it in the folder where the setup file is. The oemsetup.ini file contains (just copy + paste):

```
[Install]
SimpleInstall=N
SilentInstall=Y
Err_Msg=Installation failed.
[InstFolder]
Path=C:\Program Files\Global Graphics\Jaws PDF Creator 5
[UserInfo]
Owner=MY_NAME
Organization=MY_COMPANY
```

- 6) You can now use the installer and the response file to silently install Jaws PDF Suite as follows.

On the machine you want to silently install Jaws PDF Desktop Suite, log on as Administrator and enter this command to run the installation:

```
<Setupfile.exe> -s -f1"Drive:\Folder\setup.iss" -
OEM"Drive:\Folder\oemsetup.ini"
```

Note: if you want to create an Installshield error logfile, use the switch "- f2" instead of "- f1" (note that after the switch "-f1", "-f2" and "-OEM", the quotation marks containing the path, follow without a space!).

Uninstall

To remove Jaws PDF Desktop Suite:

- 1) During the uninstallation process, Antivirus, Firewall and Spyware applications should be deactivated. Such programs may change settings and influence file operations performed by the installer, which can lead to unpredictable behaviour.
- 2) Select **Settings** > **Control Panel** from the Start menu.
- 3) In the Control Panel click **Add/Remove** Programs and select Jaws PDF Desktop Suite in the list.
- 4) Click the **Add/Remove** button to remove the program. A confirmation prompt is displayed.

NOTE: In some circumstances the uninstaller is unable to remove the Jaws PDF Creator printer from the Windows printing system. If this happens a message is displayed asking you to wait a few minutes and re-attempt the uninstall. If the second attempt also fails, you should reboot your computer and uninstall again.

NOTE: An uninstall of Jaws PDF Desktop Suite removes the application and the registry entries for any configurations created by that particular Administrative user, but does not remove any of the configurations created by any other users who have logged onto that machine. Because these user configurations are left behind on the machine, individual users can then reinstall Jaws PDF Desktop Suite retaining the configurations that they previously created.

If so desired, the configurations for a user can be removed manually by logging in as that user and removing the registry key:

```
HKEY_CURRENT_USER\Software\Global Graphics\Jaws PDF  
Creator
```

See the documentation for your operating system for details on how to edit registry settings.

List of resolved issues

Jaws PDF Creator resolved issues

Issue #	Description
I63089	Word macro: PDF opens no longer on page 2 with 'Fit page width to window' is set.
I63240	Automated installation support for custom configurations.
I63515	User is no longer prompted to save normal.dot file when closing Word.
I63892	Page view becomes no longer Page Break View when one PDF file has been created per active worksheet by using the Excel macro.
I64155	A new set of Jaws kernel and DistDv has been integrated to fix several specific PDF creations problems.

Jaws PDF Editor resolved issues

Issue #	Description
I63370	An issue allows the possibility for a single PDF file to be opened multiple times.
I61475	The registry hive (HKEY_CURRENT_USER\Software\Global Graphics\Pymble) is not removed after uninstall
I61475	Jaws PDF Editor registry clean up with deinstallation.
I62992, I63416	PDF Editor does not currently support form-field data formatting and validation.
I62993	Warning message is no longer required for PDF files protected against form filling.
I63017	Form support: highlight negative values in parenthesis.
I63018	Form support: highlight negative values in red.

Issue #	Description
I63554	Support multilevel childfields like Test.0.0 for calculations like addition and multiplication.
I63728	Certain form actions like Save and Save As do not work.
I63834	Combo Box currently does not open.
I63928	Values out of valid range can be entered in Open page field
I63986	The original values remain when a selection in a multi-selection listbox is made with only one click. It is necessary to click twice to remove the other selections.
I64003	Default toolbar not installed for all users.
I64017, I63416	Jaws PDF Editor fails to lock files in a multi-user environment.
I64087	PDF 1.7 warning can be disabled for the session.
I64153	PDF 1.6 support. Files are saved as PDF 1.6.
I64185	EURO symbol get no displayed in currency-formatted fields.
I64168, I61321	The Jaws icons remains after deinstallation under XP.
n/a	Include new Jaws PDF Editor SDK 3.4.9 with several fixes to view and manipulate PDF files.

List of known issues

Jaws PDF Creator known issues

Issue #	Description
I61093	If Jaws PDF Courier is installed on your Windows system and you are upgrading to Jaws PDF Creator from an earlier version, any custom configurations you have set up will be lost when you install Jaws PDF Creator. To save your custom configurations we recommended that you export them (using the Export Configurations utility in Jaws PDF Creator) before installing.

Issue #	Description
161256	On a Windows system, having a configuration with the same name as one which already exists will overwrite the existing one without warning.
161319	On a Windows system, syntax errors may occur in an XML exported Jaws PDF Creator 5 configuration file. These errors could affect the configuration settings when the XML file is subsequently imported into Jaws PDF Creator 5.
161863	Custom configurations created by administrators are saved to a general location and will be lost after uninstallation. If you want to save your configurations, you should export them into an XML file before uninstalling. All configurations created by restricted users are saved to a user-specific location and are retained when uninstalling.
161973	When using the -PDFX_3_2002.jcp plugin all PostScript language files that contain smooth shading fail with the following error: <code>%% [Error: typecheck; OffendingCommand: --if--]%%</code> The files distill correctly when using the -PDFX-1a_2001.jcp plugin.
162025	The embedded PDF time stamp that is added by Jaws PDF Creator has been found to be inaccurate for a number of time zones.
162038	When uninstalling Jaws PDF Creator on a system running Windows XP Professional with Jaws PDF Courier installed, the Add and Remove Programs window remains open and cannot be closed in the usual manner. To close it, it is necessary to quit <code>rundll32.exe</code> in the Task Manager.
162155	When using the Excel macro the hyperlink bounding box shifts further and further away from linked text as more links are created.
162157	When creating PDF files from the Excel macro, a link to another cell on the same spreadsheet gives the wrong result. Instead of jumping to the correct target, it jumps to a page that is actually on another worksheet in the original Excel file.
162159	Within the Excel macro the "Destination magnification" option on the Bookmarks tab bases its sizing on the settings of the first page of the workbook, and not on the actual destination of the bookmark.
162160	The Jaws PDF Creator Manual says for the Excel macro that the "Destination magnification" option on the Bookmarks tab decides the zoom value when the PDF file is opened. It should say that the "Destination magnification" option on the Bookmarks tab decides the zoom value when a Bookmark is clicked.
162165	If a hyperlink spans more than one line in a PowerPoint slide, only the first line will be linked to the PDF generated by PowerPoint macro.

Issue #	Description
162771	<p>On a Windows system, to prevent a system crash when you logon to Citrix Server, you must remove the following registry keys after uninstalling Jaws PDF Creator:</p> <pre>HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon Value Name: AppSetup Value Data: CtxHide.exe UsrLogon.Cmd,cmstart.exe,"C:\ProgramFiles\JawsSystems\ Jaws PDF Creator\PDFClient.exe" Value Name: UserInit: Value Data: c:\WINDOWS\system32\userinit.exe, "C:\ProgramFiles\JawsSystems\Jaws PDF Creator\PDFClient.exe",</pre>
162914	The encryption level message that is displayed in the Security dialog when using 128-bit security, should read "128-bit (PDF 1.4 or later)".
163088	Two PDF files are created when using the Office macros and the 'Always output files to:' option in the Jaws PDF Creator control panel is selected.
163918	The Jaws PDF Creator installer/uninstaller fails to halt the removal process when a PDF Creator component is running on the system. Although a warning message appears, InstallShield continues uninstalling and does not remove the running component.
163922	Uninstalling PDF Creator when Office running leaves Office macros behind.
163931	Worksheet selection discarded after printing to PDF using the PDF Creator Excel macro.
163936	Multiple PDF files get attached to individual emails using the PDF Creator Excel macro.
163949	Word hyperlink in nested tables are positioned at the top of the page in the resulting PDF.
164361	Office macros: Watermark function in Office macro does not allow use EURO character
164010	When you create a PDF file from an Excel document containing multiple worksheets using the Jaws PDF Creator Excel macro with default settings and make all worksheets active, only the last bookmark is generated.

Issue #	Description
164070	<p>The Jaws PDF Creator Excel macro does not get upgraded if Excel is running when the upgrade is performed. Workarounds for this issue are:</p> <ol style="list-style-type: none"> Close Office application prior to installation, upgrading or uninstallation of Jaws PDF Creator. Following a failed installation, close Excel and reinstall Jaws PDF Creator.
n/a	<p>TrueType fonts with bold or italic styles applied to them may not be searchable on systems where the font style is missing from the TrueType font set.</p>
n/a	<p>Jaws PDF Creator supports CID fonts (Type 0 and 2), whether they are embedded or not. However, we recommend that you always embed CID fonts to ensure page fidelity when the PDF is viewed on other systems.</p>
n/a	<p>The performance of Jaws PDF Creator may be affected when distilling a PostScript language file that has 'preserve OPI comments' enabled if the file contains a high resolution image, rather than a low resolution proxy.</p>
n/a	<p>Unsupported system characters, such as double-byte characters on an English system and European accented characters on a Japanese system, may cause Jaws PDF Creator to malfunction when they appear in the file name or path. To avoid this, either:</p> <ul style="list-style-type: none"> - install Jaws PDF Creator into a folder whose name and path do not contain unsupported characters, - only process jobs whose file name and path only contains supported characters, - output completed files to a folder whose name and path only contains supported characters. <p>This issue also affects files processed by the Word, Excel and PowerPoint macros, as well as your Jaws PDF Creator configuration files: avoid processing any files whose file name or path contain unsupported characters.</p>
n/a	<p>Jaws PDF Creator cannot convert files in read-only directories into PDF files. In this case you should move the file into a directory for which you have write permission.</p>
n/a	<p>The Jaws PDF Creator control panel must be run as Administrator under Vista to common create configurations.</p>
n/a	<p>Word macro - Hyperlinks are not created when placed in Word on a frame or box</p>
n/a	<p>The Plugin "ConfigRecorder;jcp" shows an older version number in the output string</p>

Issue #	Description
n/a	Under Vista the Creator setting "View the PDF file after creation" is currently not supported.
n/a	The Plugin "Watermark.jcp" always creates one additional page in the resulting PDF.
n/a	Word macro: Wrong positioning of hyperlinks when using non standard paragraph settings.
n/a	Hyperlinks within textboxes in Excel 2007 are not correctly created.
n/a	Bookmarks missing when PDF is created from selected worksheets.

Jaws PDF Editor known issues

Issue #	Description
161304	Annotation comments in a printed document are printed in the location they appear in the PDF page, and may therefore obscure the text they are commenting on. Currently there is no facility in PDF Editor for choosing where you want comments to be printed.
161321	Where file association for PDF files has been set to Jaws PDF Editor; uninstallation does not always reset file association 'away' from PDF Editor. In these instances, the Jaws PDF Editor icon will still be associated with PDF files.
161726	The recently used file list is not cleared from the File menu after removing and re-installing the application.
162054	When re-installing a Jaws PDF Editor trial version some days after a previous trial (but within the 14-day trial period), the trial version Dialog that comes up on the first start of Jaws PDF Editor spuriously shows a "14 days" trial period.
162156	Bounding boxes around hyperlinks are currently unsupported.
162241	The password entry dialog box incorrectly opens when attempting to display a password protected PDF in full screen mode.
162246	Deleting pages from a document by selecting the page thumbnail and pressing Delete is currently unsupported.
162255	The "Previous view" and "Next view" buttons do not currently support moving between PDF documents.

Issue #	Description
162346	There is an intermittent issue affecting the printing of multiple collated copies of a PDF document from Jaws PDF Editor that results in only one copy of the document being printed.
162593	The displayed error message text that appears when attempting to save a read-only file is not word-wrapped, but instead appears on one line in a long dialog box.
162659	Jaws PDF Editor does not currently support the ability to add external hyperlinks either between PDF files, URLs, or e-mail addresses. It also does not allow existing hyperlinks to be edited.
162769	Using a page thumbnail to insert a page into a PDF document may cause PDF Editor to quit unexpectedly.
162878	When printing an unsaved PDF document that has open annotation popup boxes or form fields, Jaws PDF Editor renames the document to a temporary file. Although the file has been renamed, it does not appear in the 'most recently used' list (under the File menu). If the document has not been saved prior to printing, changes to annotations will be lost in the original file.
162932	Jaws PDF Editor does not currently provide an option that allows form-fields to be visible when annotations are hidden.
162932	Displaying annotations and form fields in thumbnail view is currently unsupported.
163007	Roman characters do not appear in vertical text on Japanese and other non-Western systems when using a substitute font to replace missing fonts. This is because the standard MS-Mincho and MS-Gothic substitute fonts do not contain rotated Western glyphs.
163057	When several annotations have been selected in a PDF file the 'Export command' option does not appear in the right-click context menu.
163143	When using a combo-box in a PDF form, the first time an item is selected the item moves to the top of the list.
163268	PDF Editor does not warn you if you enter an invalid page range when extracting pages from a file.
163484	Page mode defaults to single page after displaying a document in full screen.
163498	List boxes do not support confirmation of a newly selected value by pressing the Return key.
163538	Selection with confirmation in a list box does not activate the 'document has been modified' flag. Changes to the document in this state will not be saved.

Issue #	Description
I63658	Multiple pages per sheet printing method does not work.
I63802	Moving a bookmark to the top level in 'Bookmark properties' has no effect in the actual bookmark pane
I63834	Combo-boxes do not drop down when clicked using the down arrow button.
I63863	Editor File association not updated when user manually associates a file with PDF Editor.
I63985	Unpredictable behaviour can occur if Jaws PDF Editor is reinstalled into a path that is different from the previous install.
I64106	Restricted user gets "read only" file warning when opening the help file.
I64294	Form field not editable until an additional mouseclick after confirming previous value using return.
I62018, I63211	The following form actions are not currently supported by Jaws PDF Editor: appending a page.
I63210, I62044	PDF Editor does not currently support text searching of PDF form data.
n/a	PDFs do not open in Editor when clicking on a link to the local file in Word, Excel and Powerpoint
n/a	Drag and Drop of PDF files into the PDF Editor window does not work when using "Run as Administrator" privileges

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