



# JAWS pdf creator<sup>®</sup> 5

## Release Notes



the smarter alternative<sup>™</sup>  
**GLOBAL GRAPHICS<sup>®</sup>**



# Jaws PDF Creator 5

Global Graphics® is pleased to announce the release of Jaws PDF Creator 5™, the reliable means of creating PDF files from virtually any document in any application. This new release contains several new features and product enhancements, including new Microsoft® Office macros.

Visit [www.jawspdf.com](http://www.jawspdf.com) for the latest information on PDF Creator.

## Supported platforms

- Windows XP Home SP2
- Windows XP Professional SP2
- Windows 2003 Server SP1 (Standard and Enterprise)
- Windows XP Pro x64
- Windows 2003 Server x64
- Windows Vista Home Basic and Home Premium
- Windows Vista Business, Enterprise and Ultimate
- Windows 2003 Server SP1 (Standard and Enterprise) with: Citrix Presentation Server v4/4.5 or Windows Terminal Services

*NOTE: Windows Vista x64 is currently not supported.*

## Microsoft Office support

The Microsoft Office macros supplied with Jaws PDF Creator are supported in the following versions of Office:

### **Microsoft Office XP SP3**

- Windows XP SP2

### **Microsoft Office 2003 SPI**

- Windows XP SP2
- Windows Vista
- Windows 2003 Server
- Windows 2003 Server running Windows Terminal Services
- Citrix® Presentation Server v4/4.5 on Windows 2003 Server

### **Microsoft Office 2007 SPI**

- Windows XP SP2
- Windows Vista
- Windows 2003 Server
- Windows 2003 Server running Windows Terminal Services
- Citrix® Presentation Server v4/4.5 on Windows 2003 Server

## Installation

On Windows you may upgrade to the latest version of Jaws PDF Creator without uninstalling previous versions first. All your settings and PDF configuration profiles will be retained for use in the new version.

During the installation process, Antivirus-, Firewall- and Spyware applications should be deactivated. Such programs may automatically change settings and influence file operations done by the installer; which can lead to unpredictable behaviour and malfunctions within the Jaws applications.

Jaws PDF Creator is supplied on DVD with its own installer, or as a download from a distributor or [www.jawspdf.com](http://www.jawspdf.com). If using a download, run the *JawsPDFCreator<language>.exe* file, where *<language>* is the language version, such as EN for English. If using a DVD, and you have Autorun enabled, the installer starts automatically when you insert the DVD into the drive. Otherwise use one of the following options:

- You must be logged in as an Administrator to install Jaws PDF Creator.
- Choose **Settings > Control Panel** from the Start menu. Select **Add/Remove Programs** in the Control Panel window, and click **Install...** in the dialog box which appears. Run **setup.exe** and press the **Finish** button.
- Choose **Run...** from the Start menu and enter `D:\setup.exe`. If your DVD is assigned to a different drive letter or file system location, enter a different path name accordingly, and click **OK**.
- Using Explorer, open the root folder for your DVD or file system location drive and double-click the program `setup.exe`.

When you run the installer from the DVD or from the local file system, the Jaws PDF Creator InstallShield Wizard will appear. To complete the installation follow the instructions displayed on the screen.

During installation, you can either enter a serial number or run in evaluation mode, as described in “[Serial number](#)” below.

## Silent Installation

- 1) Navigate to the Jaws PDF Creator 5 installation file.
- 2) In a command prompt box, enter the command:  
`<setupfile.exe> -r`
- 3) Follow the instructions in the InstallShield wizard as normal to install Jaws PDF Creator and create a response file called setup.iss in your Windows folder.
- 4) If necessary you can open the response file in a text editor and edit it to suit your environment. For example, you may wish to change the user name parameter Name to use the system variable %REGISTEREDOWNER%. like this:

```
Name=%REGISTEREDOWNER%
```

or

```
Name=%USERNAME%
```

Remember to use a multi-user license number in your response file and to set an installation folder which can be used on all user machines.

After editing the response file, copy it to the Jaws PDF Creator folder.

- 5) Create a "oemsetup.ini" file and copy it in the folder where the setup file is. The oemsetup.ini file contains (just copy + paste):

```
[Install]
SimpleInstall=N
SilentInstall=Y
Err_Msg=Installation failed.
[InstFolder]
Path=C:\Program Files\Global Graphics\Jaws PDF Creator 5
[UserInfo]
Owner=MY_NAME
Organization=MY_COMPANY
```

You can now use the installer and the response file to silently install Jaws PDF Creator as follows.

- 6) On the machine you want to silently install Jaws PDF Creator, log on as Administrator and enter this command to run the installation:

```
<Setupfile.exe> -s -f1"Drive:\Folder\setup.iss" -  
OEM"Drive:\Folder\oemsetup.ini"
```

*NOTE: If you want to create an Installshield error logfile, use the switch "-f2" instead of "-f1". (note that after the switch "-f1", "-f2" and "-OEM", the quotation marks containing the path, follow without a space!)*

## Upgrading

If you are upgrading Jaws PDF Creator, please note the following information.

**Upgrading from versions v4.1 and prior** You can upgrade from versions v4.1 and prior, but you must use a new serial number. If you wish to upgrade from earlier versions such as v2.11, it is recommended to uninstall v2.x before installing the latest version of Jaws PDF Creator.

**Upgrade from evaluation to a fully working version** When you have evaluated Jaws PDF Creator you may wish to upgrade to a fully working version. To do this, go to the Settings tab of the Configure Jaws PDF Creator Control Panel and click the About Jaws PDF Creator button.

The About dialog will appear. If you do not have a valid serial number, select the link to the Jaws web site ([www.jawspdf.com](http://www.jawspdf.com)) and go to the How to buy page and follow the instructions.

When you have your serial number you can upgrade your version of Jaws PDF Creator. To do this, click the Enter Serial Number option in the About Jaws PDF Creator dialog box. The Serial number dialog box will appear.

Enter your name, company and serial number and select **OK**. The user name must consist of at least two characters. The company name is optional.

When you enter a valid serial number, your version of Jaws PDF Creator will become licensed and fully functional.

## Serial number

If you have a serial number for your version of Jaws PDF Creator you can use it at installation time. This will immediately give you a licensed and fully featured version of the application.

If however you wish to evaluate the product, you can install it without a serial number. To do this, ensure that the word **EVALUATION** is entered in place of the serial number (this occurs by default).

This will provide you with a working copy of the application. In this case, all PDF files generated by the application will contain a watermark on every page.

## Uninstallation

During the uninstallation process, Antivirus-, Firewall- and Spyware applications should be deactivated. Such programs may automatically change settings and influence file operations done by the installer, which can lead to unpredictable behaviour and malfunctions within the Jaws applications.

To remove Jaws PDF Creator from a Windows computer:

- 1) Select **Settings** > **Control Panel** from the **Start** menu.
- 2) In the **Control Panel** click **Add/Remove Programs** and select **Jaws PDF Creator** in the list.
- 3) Click the **Add/Remove** button to remove the program.

A confirmation prompt is displayed.

In some circumstances the uninstaller is unable to remove the Jaws PDF Creator printer from the Windows printing system. If this happens a message is displayed asking you to wait a few minutes and re-attempt the uninstall. If the second attempt also fails, you should reboot your computer and uninstall again.

*NOTE: An uninstall of Jaws PDF Creator removes the application and the registry entries for any configurations created by that particular Administrative user, but does not remove any of the configurations created by any other users who have logged onto that machine. Because these user configurations are left behind on the machine, individual users can then reinstall Creator retaining the configurations that they previously created.*

If so desired, the configurations for a user can be removed manually by logging in as that user and removing the registry key:

HKEY\_CURRENT\_USER\Software\Global Graphics\Jaws PDF Creator

See the documentation for your operating system for details on how to edit registry settings.

*NOTE: If you still have the Word menu item for Jaws PDF Creator after uninstalling, the macro itself has been deleted but the reference in Word could not be uninstalled. This can be manually removed as follows:*

- 1) In Word, Select '**Tools > Customize**' (Or right-click the Jaws PDF Creator icon and select '**Customize**').
- 2) Ignore the '**Customize**' window itself and select the Word '**File**' menu
- 3) Right-click the menu item you wish to delete (Jaws PDF Creator)
- 4) Select '**delete**' from the drop-down

## List of resolved issues

Issue #	Description
163089	Word macro: PDF opens no longer on page 2 with 'Fit page width to window' is set.
163240	Automated installation support for custom configurations.
163515	User is no longer prompted to save normal.dot file when closing Word.
163892	Page view becomes no longer Page Break View when one PDF file has been created per active worksheet by using the Excel macro.
164155	A new set of Jaws kernel and DistDv has been integrated to fix several specific PDF creations problems.

## List of known issues

Issue #	Description
161093	If Jaws PDF Courier is installed on your Windows system and you are upgrading to Jaws PDF Creator from an earlier version, any custom configurations you have set up will be lost when you install Jaws PDF Creator. To save your custom configurations we recommended that you export them (using the Export Configurations utility in Jaws PDF Creator) before installing.
161256	On a Windows system, having a configuration with the same name as one which already exists will overwrite the existing one without warning.
161319	On a Windows system, syntax errors may occur in an XML exported Jaws PDF Creator 5 configuration file. These errors could affect the configuration settings when the XML file is subsequently importing into Jaws PDF Creator 5.
161863	Custom configurations created by administrators are saved to a general location and will be lost after uninstallation. If you want to save your configurations, you should export them into an XML file before uninstalling. All configurations created by restricted users are saved to a user-specific location and are retained when uninstalling.

Issue #	Description
161973	When using the -PDFX_3_2002.jcp plugin all PostScript language files that contain smooth shading fail with the following error: %%[ Error: typecheck; OffendingCommand: --if--]%% The files distill correctly when using the -PDFX-1a_2001.jcp plugin.
162025	The embedded PDF time stamp that is added by Jaws PDF Creator has been found to be inaccurate for a number of time zones.
162038	When uninstalling Jaws PDF Creator on a system running Windows XP Professional with Jaws PDF Courier installed, the Add and Remove Programs window remains opens cannot be closed in the usual manner. To close it, it is necessary to quit rundll32.exe in the Task Manager.
162155	When using the Excel macro the hyperlink bounding box shifts further and further away from linked text as more links are created.
162157	When creating PDF files from the Excel macro, a link to another cell on the same spreadsheet gives the wrong result. Instead of jumping to the correct target, it jumps to a page that is actually on another worksheet in the original Excel file.
162159	Within the Excel macro the "Destination magnification" option on the Bookmarks tab bases its sizing on the settings of the first page of the workbook, and not on the actual destination of the bookmark.
162160	The Jaws PDF Creator Manual says for the Excel macro that the "Destination magnification" option on the Bookmarks tab decides the zoom value when the PDF file is opened. It should say that the "Destination magnification" option on the Bookmarks tab decides the zoom value when a Bookmark is clicked.
162165	If a hyperlink spans more than one line in a PowerPoint slide, only the first line will be linked to the PDF generated by PowerPoint macro.

Issue #	Description
162771	<p>On a Windows system, to prevent a system crash when you logon to Citrix Server, you must remove the following registry keys after uninstalling Jaws PDF Creator:</p> <pre>HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon  Value Name: AppSetup Value Data: CtxHide.exe UsrLogon.Cmd,cmstart.exe,"C:\ProgramFiles\JawsSystems\ Jaws PDF Creator\PDFClient.exe"  Value Name: UserInit: Value Data: c:\WINDOWS\system32\userinit.exe, "C:\ProgramFiles\JawsSystems\Jaws PDF Creator\PDFClient.exe",</pre>
162914	The encryption level message that is displayed in the Security dialog when using 128-bit security, should read "128-bit (PDF 1.4 or later)".
163088	Two PDF files are created when using the Office macros and the 'Always output files to:' option in the Jaws PDF Creator control panel is selected.
163918	The Jaws PDF Creator installer/uninstaller fails to halt the removal process when a PDF Creator component is running on the system. Although a warning message appears, InstallShield continues uninstalling and does not remove the running component.
163922	Uninstalling PDF Creator when Office running leaves Office macros behind.
163931	Worksheet selection discarded after printing to PDF using the PDF Creator Excel macro.
163936	Multiple PDF files get attached to individual emails using the PDF Creator Excel macro.
163949	Word hyperlink in nested tables are positioned at the top of the page in the resulting PDF.
164361	Office macros: Watermark function in Office macro does not allow use EURO character
164010	When you create a PDF file from an Excel document containing multiple worksheets using the Jaws PDF Creator Excel macro with default settings and make all worksheets active, only the last bookmark is generated.

Issue #	Description
164070	<p>The Jaws PDF Creator Excel macro does not get upgraded if Excel is running when the upgrade is performed. Workarounds for this issue are:</p> <ol style="list-style-type: none"> <li>Close Office application prior to installation, upgrading or uninstallation of Jaws PDF Creator.</li> <li>Following a failed installation, close Excel and reinstall Jaws PDF Creator.</li> </ol>
n/a	<p>TrueType fonts with bold or italic styles applied to them may not be searchable on systems where the font style is missing from the TrueType font set.</p>
n/a	<p>Jaws PDF Creator supports CID fonts (Type 0 and 2), whether they are embedded or not. However, we recommend that you always embed CID fonts to ensure page fidelity when the PDF is viewed on other systems.</p>
n/a	<p>The performance of Jaws PDF Creator may be affected when distilling a PostScript language file that has 'preserve OPI comments' enabled if the file contains a high resolution image, rather than a low resolution proxy.</p>
n/a	<p>Unsupported system characters, such as double-byte characters on an English system and European accented characters on a Japanese system, may cause Jaws PDF Creator to malfunction when they appear in the file name or path. To avoid this, either:</p> <ul style="list-style-type: none"> <li>- install Jaws PDF Creator into a folder whose name and path do not contain unsupported characters,</li> <li>- only process jobs whose file name and path only contains supported characters,</li> <li>- output completed files to a folder whose name and path only contains supported characters.</li> </ul> <p>This issue also affects files processed by the Word, Excel and PowerPoint macros, as well as your Jaws PDF Creator configuration files: avoid processing any files whose file name or path contain unsupported characters.</p>
n/a	<p>Jaws PDF Creator cannot convert files in read-only directories into PDF files. In this case you should move the file into a directory for which you have write permission.</p>
n/a	<p>The Jaws PDF Creator control panel must be run as Administrator under Vista to common create configurations.</p>
n/a	<p>Word macro - Hyperlinks are not created when placed in Word on a frame or box</p>
n/a	<p>The Plugin "ConfigRecorder;jcp" shows an older version number in the output string</p>

Issue #	Description
n/a	Under Vista the Creator setting "View the PDF file after creation" is currently not supported.
n/a	The Plugin "Watermark.jcp" always creates one additional page in the resulting PDF.
n/a	Word macro: Wrong positioning of hyperlinks when using non standard paragraph settings.
n/a	Hyperlinks within textboxes in Excel 2007 are not correctly created.
n/a	Bookmarks missing when PDF is created from selected worksheets.

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Jaws PDF Creator User Manual

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